



Quality Policy

Top management ensures that the quality policy:

- a) is appropriate to the purpose of ECM,
- b) includes a commitment to comply with requirements and continually improve the effectiveness of the quality management system,
- c) provides a framework for establishing and reviewing quality objectives,
- d) is communicated and understood within ECM, and
- e) is reviewed for continuing suitability.

Companywide commitment to excellence and customer satisfaction through effective quality management and continuous improvement.

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